Beginning Monday, September 26th, 2022, a new review process will be implemented for studies syncing with Epic:

1. Studies that require study syncing to Epic will no longer automatically sync to Epic when all requirements have been met.

2. Once all Epic syncing requirements have been met, the OOR will then review the study submission in Study Tracker and will manually sync studies that have fulfilled the requirements to sync with Epic. This review can take 2-3 days. Once approved, the Epic sync will be initiated and will take up to a few hours to be viewable in Epic. It is strongly advised that you prepare all requirements for Epic syncing as early as possible to avoid delay with Epic syncing.

3. You may view the Epic sync status of any new submissions under the Compliance tab:

Studies that have already synced with Epic will not be affected and will remain synced to Epic.

Visit the Study Tracker FAQ or contact Study Tracker Support for questions regarding the Epic sync requirements.

Questions regarding the status of a study's Epic sync will be addressed by the NMHC Office of Research to the billing contact in Study Tracker. Please be sure this field is updated to receive updated information.